



Lennox Employees Credit Union

Main Office: 1004 East Main Street • Marshalltown, IA 50158
641-754-4501 • F: 641-754-4505
Toll Free: 844-675-9559

Lobby: Monday-Friday: 8:30am - 5:00pm
Drive-Up: Monday-Thursday: 8:30am - 5:00pm
Friday: 8:00am - 5:30pm

Email: support@lennoxecu.com
Web: www.lennoxecu.com



Appointments can be made with our loan officers for your safety and to save time. If you have any questions, please give us a call at 641-754-4501.

3rd Quarter 2025

INTERNATIONAL CREDIT UNION DAY

Lennox Employees Credit Union will be celebrating **International Credit Union Day on Thursday, October 16th. Please stop in for a cookie and some lemonade.**

International Credit Union Day celebrates the spirit of the global credit union movement. The day is recognized to reflect upon the credit union movement's history, promote its achievements, recognize the hard work and share member experiences.

International Credit Union Day has been celebrated on the third Thursday of October since 1948.

The ultimate goal is to raise awareness about the great work that credit unions are doing around the world and give members the opportunity to get more engaged. This year's theme is **"Cooperation for a Prosperous World"**.

Lennox Employees Credit Union would like to thank all of you for giving us the opportunity to serve you.

ANNUAL MEETING

WHEN:

Saturday, October 18, 2025
2:00pm (meeting starts at approximately 2:30pm)

WHERE:

Midnight Ballroom
1700 S. Center Street, Suite 2
Marshalltown, IA 50158

Hors d'oeuvres & beverages provided (no meal)
Drawings & Giveaways



CREDIT UNIONS IMPROVE FINANCIAL WELL BEING FOR ALL

CHRISTMAS CLUB DISBURSEMENT

Christmas Club funds will be disbursed the first week in November. The funds will automatically go into your basic share account. If you prefer a check sent to you or if you want the money transferred to another account, please contact the credit union by October 24th.



NEW – HOMETOWN CLASSIC VISA CREDIT CARDS

The new VISA credit cards have been mailed out to members who currently have a valid VISA credit card with the credit union. The new VISA credit cards have a new number. You will need to activate the new card and go to our website: www.lennoxecu.com to re-enroll in My Card Info with your new credit card information. You can also enroll in e-statements as well. Any automatic payments will automatically roll over to the new card along with credit card balances and payments made. (If you have any issues, please contact the credit union as soon as possible.) You will be eligible to earn rewards with this new card. You will find information on My Card Info.

If you have not received your new card, please check your mail. The new credit cards were mailed in a generic looking envelope. The old cards will be purged from your account.

Our members that currently have Lennox Employees Credit Union Mastercard credit cards in good standing are also eligible to transfer their balance to the new VISA card. This will allow you to have a 25-day grace period when paying the bill as well as rewards.



IMPORTANT PHONE NUMBERS – NEW VISA CREDIT CARD

CUSTOMER SERVICE

(on back of card)

844-675-9559 is the Lennox Employees Credit Union.

LOST OR STOLEN

(on back of card)

844-675-4738 can be very helpful.

With this number you can get card services:

- Customer Service • Card Balance • Available Balance
- Last Payment • Last Statement Amount

TRANSACTION INFO (press #1)

- Pay Bill • Payment Address

FRAUD/DISPUTE DEPARTMENT (press #2)

SCAM/FRAUD WARNINGS

It has been reported that some Social Security recipients have been receiving phone calls from a local number requesting the receiver's Medicaid information. Please be aware this is a phishing scam. Please do not share personal information with unverified sources.

We have also had a report of scammers stealing outgoing mail out of mail boxes, altering the check and remotely depositing the check into the scammers account. Please be cautious about putting outgoing payments in your mailbox.



CONTACTLESS DEBIT CARDS COMING SOON

The credit union would like to thank everyone for their patience as we work through the process of bringing contactless debit cards to fruition. We are moving forward with this project, the cards are currently in the testing phase so hopefully it won't be too much longer. The credit union will not be doing a massive re-issue because it would be very costly. Members will receive a new contactless debit card when their current debit card expires. If you have any questions, please reach out to the credit union.

HOLIDAY CLOSINGS

The credit union will be closed the following days to observe these holidays.

VETERAN'S DAY

Tuesday, November 11th..... CLOSED

THANKSGIVING

Thursday, November 27th..... CLOSED

Friday, November 28th..... CLOSED

CHRISTMAS

Wednesday, December 24th..... CLOSE at 1pm

Thursday, December 25th..... CLOSED

NEW YEARS

Wednesday, December 31st..... CLOSE at 1pm

Thursday, January 1st..... CLOSED

***The board and staff wish everyone
safe and happy holidays!***

FEDERALLY INSURED BY NCUA



www.lennoxecu.com